Cache Clearing Document (Updated 10/25/2016)

Internet Explorer (version 11.0.9600.17420 shown)

1.) Enable the Menu bar. (If you do not already have it enabled) Right click in the empty space to the right of the tab pages and choose "Menu bar" from the drop down.

									x
🔶 🕞 🖪 http	ps://www.googl	e 오 - ৫	8 Google	×			Menu bar		錼
				Google Search	Im Feeling I	- - x	Favorites bar Command bar Status bar Lock the toolbars Show tabs on a separate row Restore Move Size Minimize Maximize Close	Ait+F4	ogle
Advertising	Business	About					_	Privacy &	Term:

2.) Click on tools in the menu bar and choose "Delete browsing history".

https://www.god	og ♀ ← 🔒 🕈 😣 Google	×		☆ ☆ 総
File Edit View Favorites	Tools Help		_	
🚖 🔁 Suggested Sites 🔻 鷆	Delete browsing history	Ctrl+Shift+Del	🔹 4.4 🧧 Web Slice Gallery 🔻	
	InPrivate Browsing	Ctrl+Shift+P		
	Turn on Tracking Protection			+You Gmail Images
	ActiveX Filtering			
	Fix connection problems			
	Reopen last browsing session			
	Add site to Start menu			A faster way to bro
	View downloads	Ctrl+J		
	Pop-up Blocker	+		
	SmartScreen Filter	+		
	Manage add-ons			
	Compatibility View settings		DYIE	
	Subscribe to this feed		$\mathbf{O}^{}$	
	Feed discovery	Þ		
	Windows Update			
	Performance dashboard	Ctrl+Shift+U		
	F12 Developer Tools		I'm Feeling Lucky	
	Report website problems			
	Internet options			
Advertising Business	About		-	Privacy & Term
<				>

3.) In the "Delete browsing history" window we recommend trying the settings in the below screenshot. Click the Delete button at the bottom of the page.



4.) Once Internet explorer is finished deleting your cookies/history the window will close and a banner will appear telling you that it is finished deleting the history.

an based prod	
(<>) (<>) (<>) (<>) (<>) (<>) (<>) (<>)	⊕ ☆ 🕸
File Edit View Favorites Tools Help	
👍 🔽 Suggested Sites 🔻 鷆 Links 👻 🕐 Colleague Production 🕐 Datatel User Interface 4.4 🖉 Web Slice Gallery 👻	
	+You Gmail Images 🗰
	A faster way to b
Google	
Google Search I'm Feeling Lucky	
Advertising Internet Explorer has finished deleting the selected browsing history.	Privacy & Terr

Google Chrome (version 38.0.2125.111 m shown)

1.) On the right side of the URL bar click the "Menu" button and choose history from the drop down list.

8 Google ×	=			
← → C Attps://www.google.com/?gws_rd=ssl				☆ =
🗰 Apps 🏠 NU 🦳 Colleague 🦳 Ellucian 🦳 Ad Astra 🏠 TMA 🦳 Coding 💈 Google 🦳 M	New tab			Ctrl+T
	New window	N		Ctrl+N
	New incogn	ito windov	v Ctrl+S	hift+N
	Bookmarks			· · · ·
	Recent Tabs	;		F
	Edit	Cut	Сору	Paste
	Save page a	s		Ctrl+S
	Find			Ctrl+F
	Print			Ctrl+P
	Zoom	- 1	+ %00	53
	History			Ctrl+H
U	Downloads			Ctrl+J
	Sign in to Cl	hrome		
	Settings			
Google Search I'm Feeling Lucky	About Goog	le Chrome	:	
	Help			+
Advaticing Business About	More tools			•
	Exit		Ctrl+S	hift+Q

2.) The history page will open in a new tab. Click on the "Clear browsing data" button.

Google	× O History	×	_					
(← → C	Chrome://history		_					☆ =
🔛 Apps 🦳 N	U 🗀 Colleague 🦳 Ellucian 🕻) Ad Astra 📋 TMA	🗀 Coding	8 Google	MVC	📋 Music	📋 SilverStripe	~
Chrome	History							Search history
History Extensions	Clear browsing data	Remove selected it	tems					
Settings	No history entries found.							
About								

3.) Set the time frame for deleting items to "the beginning of time". We recommend trying the settings in the below screenshot (we have the most success with these settings). Click the "Clear browsing data" button.

Settings - C	Clear browsing ×		
← → C (chrome://settings/clearBrowserData		☆ :
🗰 Apps 🛛 G Go	Google 📙 NU 🛄 Ellucian 📙 Colleague 🛄 Recruiter 📙 Ad Astra 📃 Novus 🛄 TMA 🛄 Persona	al 📙 Coding 📙 Server	*
Chrome	Settings		
History	Default brow Clear browsing data	×	
Extensions	The default		
Settings	Privacy Privac		
About	Content s		
	Google Chn services. Le	lese	
	Cached images and files - 71.9 MB		
	Use a p		
	✓ Use a p		
	Automa		
	Media licenses		
	Use a w	el	
	Automa		
	Send a Some settings that may reflect browsing habits will not be cleared. Learn more	1	
	Passwords and forms		
	R Enable Autofill to fill out web forms in a sinole click. Manage Autofill settings		

4.) Once Chrome is finished deleting your cookies/history you will see the "Settings" page. You can close this page.

(<u> </u>	
8 Google	× X Settings
← → C 🗋 ch	nrome://settings 🔂 🗮
👯 Apps 🗀 NU 🗀	Colleague 🗋 Ellucian 🦳 Ad Astra 🛄 TMA 🛄 Coding 💈 Google 🦳 MVC 🛄 Music 🛄 SilverStripe 🛛 🛸
Chrome	Settings Search settings
History	Automatically report details of possible security incidents to Google
Extensions	Enable phishing and malware protection
Settings	Use a web service to help resolve spelling errors
	Automatically send usage statistics and crash reports to Google
About	Send a "Do Not Track" request with your browsing traffic
	Enable "Ok Google" to start a voice search
	Passwords and forms
	Enable Automit to mit out web forms in a single click. Manage Automit settings
	Offer to save your web passwords. Manage passwords
	Web content
	Font size: Customize fonts
	Page zoom: 100% 👻

Mozilla Fire Fox (version 33.1.1 shown)

1.) In the menu bar click history then choose clear recent history from the drop down menu.

			2-F				<u> </u>
8 6	ioogle	Show All History C	trl+Shift+H				
		Clear Recent History Ci	trl+Shift+Del				_
	https://	Restore Previous Session		∀ C Google	<u> </u>		=
Most	Visited [Recently Closed Tabs	► A	A 📙 Coding 8 Google 블 MVC			
		Recently Closed Windows	5 ▶				
	8	Google			+You Gma	ail Images	Si
				• 1			
							_
				0000			E
			G	oogle			н
			G	oogle			Б
			G	oogle			E
			G	oogle			E
			G	oogle			E
			Googl	le Search I'm Feeling Lucky			ш
			Googl	le Search			III
tions	Pupinggg	About	Googl	le Search I'm Feeling Lucky			E

2.) In the "Clear All History" window that opens change the time range to "Everything". We recommend trying the settings in the below screenshot (We have had the most success with these settings). And click "Clear now"



- <u>File Edit View History Bookmarks Tools H</u>elp 8 Google × \ + + A https://www.google.com/?gws_rd=ssl ⊽ C 🛛 🗧 🕶 Google ዖ☆ 自 ♣ **☆ (9)** = 🔊 Most Visited Ы Colleague 🔒 Ellucian Ы Ad Astra Ы TMA Ы Coding 🔱 Google 🔒 MVC +You Gmail Images Google Google Search I'm Feeling Lucky Business About Advertising Privacy & Tei 🗸 • Þ.
- 3.) Once Fire Fox is finished deleting the history the "Clear All History" window will close.